

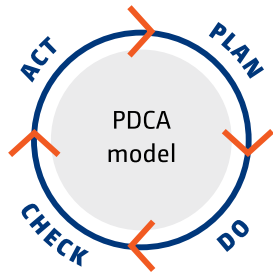
# QUALITY POLICY OF THE POLICE UNIVERSITY COLLEGE

## OUR MISSION

The Police University College produces knowledge and expertise.

## Our development principles

The PDCA model (plan, do, check, act) of continuous development outlines our quality management procedures and actors and ensures a continuous development based on knowledge.



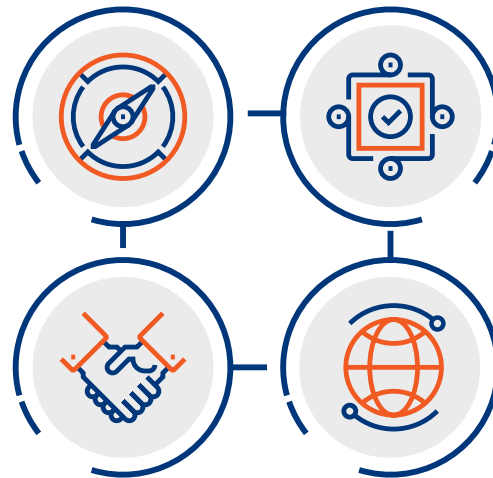
## OUR CUSTOMERS

Our customers include the students in our various programs, police units and the working life, and the society. We collaborate with our partners.

## Our goals

Our operations are based on a forward-looking approach.

Our university college community is competent, learns and utilizes feedback.



Our partnerships are strong.

We operate in a socially responsible and impactful manner.

## Our responsibilities in quality management

**We all** operate with a customer-centered attitude and develop our competence and work. **Each one of us** monitors and evaluates the status and changes in the operating environment.

**The persons responsible for our processes** maintain and develop our procedures and division of labor together with others.

**Our management** is committed to the quality work and decides on its principles and policies.

We also offer **our customers and partners** the possibility to participate in the planning, assessment and development of our operations.



## THE FOUNDATION OF OUR QUALITY CULTURE

The shared values of police **fairness, professionalism, customer service and staff welfare** are the foundation of our operations. Together, we create a culture that aims to respond to our customers' needs and produce value and wellbeing for them.

