



# Newsletter Unity

VERSION 1 | APRIL



- Capture best practices for cooperation between police and citizens
- Develop a communications technology to facilitate, strengthen and accelerate the communication between citizens and police
- Design, develop and deliver training for Law Enforcement Agencies and awareness raising activities about Community Policing

## Strengthening the connection between police and communities

Communities the world over, despite their varying social, cultural, geographic and ethnic differences, have common and shared values in their need for safety, security and wellbeing. We live in an age of increasing technical connectivity, but many citizens and their communities are disconnected from the police, who serve to keep them safe.

In recognizing these challenges, Unity will create a new, community-centred approach to

Community Policing (CP): developing new tools, procedures and technologies, putting people at the heart of identifying policing priorities and ensuring citizens are an integral part of informing sustainable solutions.

Unity will develop and deliver a flexible and scalable citizen-focused CP model which strengthens the effective engagement and cooperation between police forces and the



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Trust

Information Sharing

Accountability

Prevention

## Work Programme



**WP1** – Project Management

**WP2** – Ethical, Legal and Community Issues

**WP3** – Policing and Community Requirements and Best/Effective Practices

**WP4** – Community Policing Delivery Framework

**WP5** – Technology Toolkit

**WP6** – Unity Integration Framework

**WP7** – Test Beds, Pilots and Evaluation

**WP8** – Dissemination, Exploitation and Training





## Unity Kick Off Meeting

The Unity kick-off meeting was held on the 25-26th June 2015 in Wakefield, UK. The public launch event on the morning of the 25th June included presentations from:



Mark Burns Williamson OBE – Police and Crime Commissioner for West Yorkshire

Andrew Staniforth, Head of West Yorkshire for Innovation & Unity Project Coordinator

Saskia Bayerl – Associate Professor of Technology and Organizational Behaviour, Erasmus University, Rotterdam

Laurence Marzell, Combined Effect Lead – Serco

Marco Manso – Director of Research and Innovation, Rinicom

Laurie Stevens (Founder of SMILE – Social Media in Law Enforcement)

Following the close of the public meeting, work package leaders presented to the consortium and a number of discussions on the forthcoming work programme took place. Consortium members were also taken on a tour of West Yorkshire's Carr Gate police training facility.



## Workshops & Presentations

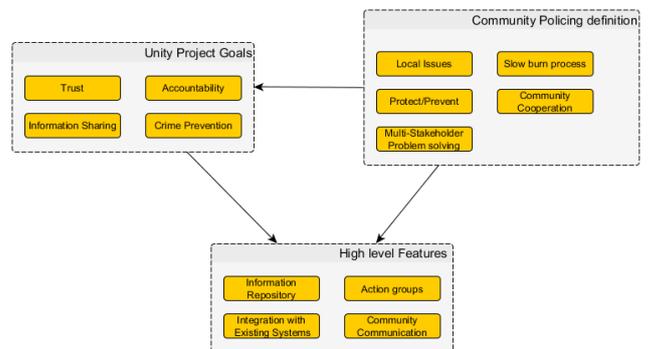
Serco hosted an interim Unity workshop at their UK headquarters in London on the 7th October. The workshop gave project partners a chance to discuss the programme of work undertaken so far and improve the synergies between all work packages as well as starting the planning for the first pilot exercise which was hosted in Zagreb in

November.

Representatives from West Yorkshire Police travelled to Vienna to present the Unity project at INSPEC2T's stakeholder advisory group meeting.

Rinicom outlined in an interim Unity workshop on the 3rd February, including, several high level features for the technology toolkit and started solving some basic technological decisions alongside Treelogic.

workshop in their UK headquarter in London on 22nd March, to improve the Current Operating Model (COM) and the Target Operating Model (TOM) in connection with the second pilot in Estonia.



Serco hosted a second interim

## First Unity Pilot and Consortium Meeting in Zagreb

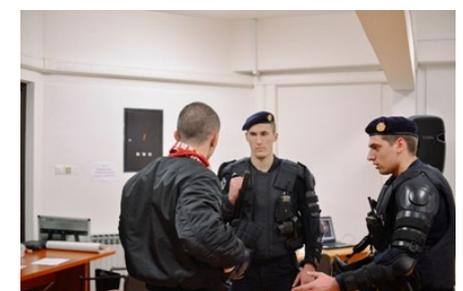
The first Unity Pilot and consortium meeting took place on the 24th and 26th November at the Croatian Police Academy in Zagreb. The meeting was attended by all representatives from all partners to discuss Unity's progress and plan for the next six months and to present the progress on the project so far.



Panayiotis Papanikolaou from INSPEC2T also presented an overview of their project.

**First Pilot:** The scenario centred around football hooligans, because there is a high media profile with regards to football hooligans in Croatia and there can be clashes between factions of the same supporters groups.

The police are working with the community to build trust and the scenario shows trust between the police and local community and with the hooligan who was able to be diverted away from crime. The police would like more supplies, training and technology to allow them to work better with the community.





## News & Updates

### WP1 - OPCC

Leanne Vickers has been confirmed in role as the new Project Manager for Unity.

Edinburgh Napier University (ENU) have been added as a consortium partner. The admendment request to include ENU as a full partner was rejected by the Project Officer, but the request was resubmitted and it is anticipated that it will be approved and confirmed in the very near future.

The main issues raised by respondents were:

- **Collection:** as per the EU Data Protection Directive 95/46, only the minimum necessary information should be collected for the research project
- **Storage** of the data: the appropriate physical, technical and organisational security must be in place which will prevent unauthorised access or disclosure of personal data. Steps should also be taken to prevent the accidental loss, damage or destruction of the data
- **Anonymisation:** The research data should be anonymised to ensure no identification can be made to particular individuals
- **Analysis:** should not present any major issues
- **Sharing** data across borders: the requirement (as per the Directive) on the part of the data controller to ensure relevant security
- **Publication** and access to findings: allow participants to access the findings through free publications or through the public portal.

### WP2 - UoD

Yvonne Hail started as a research assistant for Dundee University.

A comprehensive ethical approval process has been designed and published to guide the research and data collection procedures for Unity. All partners have followed these guidelines and sought ethical approval for their research. This process is documented in D2.5.

Deliverable 2.1 presents a framework of the ethical and legal considerations for Unity's research, and was delivered on

time. In addition to a detailed literature review, it also included findings from a Delphi review of experts in ethics and data protection legislation. In total 41 experts from 6 countries taking part in the project replied to the Delphi Review with their views.

Research for D2.3 has been completed and was conducted in collaboration with WP3. These findings are currently being analysed, but will present identified barriers to communication with the police and other agencies in the context of community policing, and will involve a careful consideration of any social and cultural factors . There were 244 participants from eight countries involved in this research.

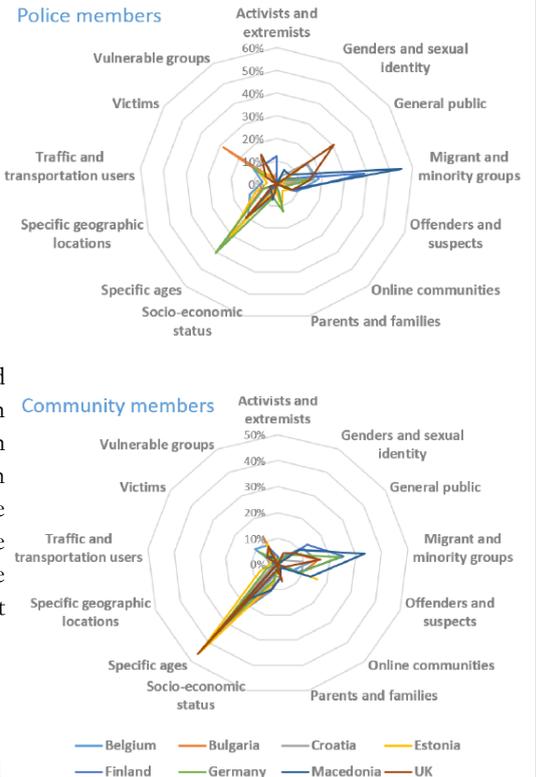
Data collection for D2.4 has also recently completed and will be analysed soon. This round of data collection considered matters of diversity in community policing in order to establish if certain groups in the population have additional needs or concerns which the police should take into account. There were 161 participants from eight countries involved in this research round.

### WP3 - Erasmus University

First round of data collection for T3.1 ("Identification of stakeholder needs and perspectives, approaches and best/effective practices of CP") has been completed. The "Report on Existing Approaches and Best/Effective Practices to Community Policing" (Deliverable 3.1) outlines current practices of community policing of seven countries. The findings are based on 234 interviews with 64 members of police forces and 170 interviews with core stakeholders of community policing in these countries.

A first stakeholder analysis (Deliverable 3.2) has been developed which describes the shared themes and concepts of community policing across eight countries (Belgium, Bulgaria, Croatia, Estonia, Germany, Finland, Macedonia and UK). The findings are based on 323 interviews with 88 members of police forces and 235 interviews with core stakeholders of community policing in these countries.

Second round of data collection for T3.4 ("User requirements for tool development in the communities identified in round one") has been completed. UoD and EUR have worked together to combine data collection requirements for WP2 and WP3.



Categories to good practices in CP	References
<b>Contact and communication</b>	<b>88</b>
Contact, communication and dialogue	39
Engagement and participation	21
Visibility and availability	28
<b>Cooperation and collaboration</b>	<b>48</b>
General	25
Police-community	8
Police-other authorities	15
<b>Information sharing and education</b>	<b>51</b>
Education and training	26
Informing	25
<b>Local involvement and empowerment</b>	<b>16</b>
<b>Maintaining peace and order and enforcing the law</b>	<b>92</b>
Effectiveness and efficiency	17
Intervention and mediation	1
Law enforcement	7
Problem and need oriented policing	15
Protection and prevention	21
Provide assistance and service	28
Traffic related policing	3
<b>Relationship and trust building</b>	<b>49</b>
Attitude and professionalism	27
reinforcing trust and support	18
Transparency and accountability	4
<b>Structural, technological and human capacity</b>	<b>57</b>
Financial	1
Human capacity	31
Personnel	11
Skills and capabilities	20
Information gathering	7
Structural and cultural	11
Technological	7
Unclear	16
<b>CASEEXAMPLE</b>	<b>24</b>
<b>Total references</b>	<b>441</b>

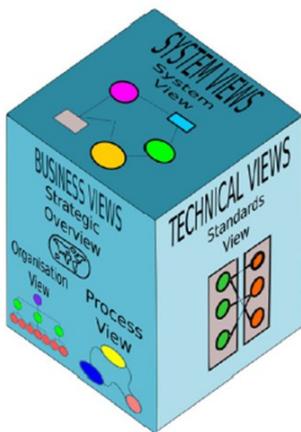


## News & Updates

### WP4 - Serco

D4.1 “Population and Scope for the Combined Effect Architecture Framework” (CPAF) has been developed with the help of WP3 as well as WP2 as the source of existing practice. The report communicates the initial, early stages in the build of the framework that will evolve and take shape over the course of the project.

D4.2 “Gap, Capability and Role Mapping and Assessment for Combined Effect CP Initiatives between Extant CP Methods and CP Target Operating Model (TOM)” has been developed. It outlines the initial phases of the assessment of the Combined Effect CP initiatives articulated in the TOM against the outputs on best / effective practice of CP conducted in WP2, then to the consensual and shared risks, threats, harm and hazards mapped in D4.1. This analysis focuses on the current existing resources and capabilities of the community stakeholders, relative to those required to meet these gaps and disparities through the Combined Effect CP initiatives. This will also consider the possible impact of future developments to outline potential short-term and longer-term gaps and misalignments (up to 15 years).



### WP5 - RINICOM

Natasha McCrone has started as the new Project Manager.

The question whether the server to host information on a central server or if each country is to host their own information was clarified. One of the recommendations within D2.1 is that each country would be responsible for storing their own data.

D5.1 “Report on High-level Architecture design and Unity control document”, an outline of UNITY’s technical requirements, the system architecture and design, has been developed. The aim of this document is to provide the consortium with a foundation of what is envisioned in the project proposal and what is to be delivered as an implemented solution by creating necessary foundations of the project. By providing a requirement analysis and creating a set of system requirements, the success of the project, through a checklist of aims we wish to achieve, can be detailed. The requirements are a gateway to describing in further detail the architecture, design and, eventually, deriving the implementation of the system as a whole.

### WP 6 - Treelogic

This Workpackage integrates the results of various WPs to obtain a citizen-centric Unity Communication Platform.

Treelogic have been working with Rinicom around the server and other technical requirements for the pilots.

### WP7 - PUCF

Instructions for the scenarios have been developed. PUCF have been working with EPBG with regards to the pilots.

D7.2 “Scenarios and Pilot Specifications” has been developed which describes pilots and scenarios in five Unity partner countries, Croatia, Estonia, Germany, Belgium, Finland and United Kingdom. Additional to that a guideline for Pilot preparation and procedures was drafted.

PUCF have been looking at how WP7 can link in with D8.1 around how to learn using a Problem Based Learning Model.

### WP8 - BayFHVR

Sarina Ronert has started as a research assistant for the BayFHVR.

The Unity website is now live and includes a participant portal.

D8.4 “Exploitation Plan (EP)” has been developed, which expresses the intentions of the Unity project consortium partners and associated stakeholders surrounding the exploitation of the Unity Community Policing outputs and deliverables. The Project Officer has confirmed that D8.4 can be a living document.

A list with all outputs around dissemination has been developed.

Discussions around the development of training material and training sessions for Unity are planned to take place on Estonia with PUCF.

FHVR have been liaising with the OPCC with regards to holding the Unity pilot and consortium meeting in Germany at the same time as a SMILE conference which has been planned for the 13th September 2016.

